

**General:**

- To ensure data timestamp accuracy, verify that the viewLinc server time is set accurately before installing the viewLinc software. The viewLinc server and logger host should also be set to have their time synchronized with an accurate source at least once a day.

**Help:**

- viewLinc Help is not localized in German.
- If the locale language is changed in viewlinc.cfg after installation, the browser cache must be cleared to see the correct localized help files.

**UI:**

- Clicking repeatedly very fast around the UI tabs may generate a JavaScript exception.
- Channel views on Internet Explorer 9 only work in compatibility mode.
- If an exceptionally large value is entered into a threshold (> 1000000000), channel view graphs may not work.

**Alarms:**

- No known issues.

**System:**

- Ensure that only one viewLinc administrator is activating, deactivating, or swapping loggers at a time.
- When editing user contact schedules, if a new schedule is created and named 'Always' or 'Never', viewLinc startup errors may occur.

**Reporting:**

- When a manual report is started while scheduled reports are running or other users are generating reports, the status of the manually generated report is listed as "Queued". The status will remain "Queued" until the queue gets to this report. Depending on the size and quantity of reports already in the queue, this could be a significant period of time.
- Due to the time required to generate reports, it is recommended that scheduled reports be set up to start during non-peak times and have at least 15 minutes between each report. This will reduce the chance of a scheduled report delaying a manually requested report. It is also best not to schedule reports with large data sets to start at the same time.
- If viewLinc is installed on an English Windows XP/2003 system and run in Chinese or Japanese, the 'Install files for East Asian languages' option must be selected in Control Panel\Regional and Language options.
- If acknowledgement comments on a single alarm exceed 1500 bytes in size the PDF reports will fail. Excel reports will continue to work.
- The group AVG(average) and STD(standard deviation) statistics are calculated using combined sample counts, therefore it is recommended that the channels used in the group report all have the same sample interval and include data for the reporting period.

**Logger Swapping:**

- When swapping loggers it is important to allow the new logger to come to equilibrium before placing it on the COM port. This will ensure that data recorded from outside of the environment is not included on reports.
- If a logger that is to be swapped in is linked to a vLog Audit Trail, the swap will fail. This is by design.

**300 Series Transmitters:**

- The Firmware version must be 5.04 or later.

- It is recommended to upgrade to firm ware version 5.10 wherever possible. (Please contact customer support if in doubt.)
- 300 Series Transmitters without LOGGER-1 modules do not support historical data backfill.
- If 300 Series Transmitters are configured with timeouts greater than the viewLinc scan period brief configuration alarms may occur.
- PTU300 units will not display the pressure channel 'P' in viewLinc.
- If the 300 Series Transmitter has a UTC time that is in front of the server UTC time data reads will fail. The workaround is to set the 300 Series Transmitter time to be at least 30 seconds behind the server UTC time.

#### **POS:**

- The POS terminals will show alarms when alarms are detected, even if an alarm activation delay is set.

#### **TRANSFERS:**

- If the Transfer edit form is closed by clicking on the title bar 'X' button then the next time the edit form is opened the fields are all grayed out. This condition is corrected by opening the edit form on any transfer and clicking the 'Cancel' button. The 'X' button should not be used on the transfer edit form.
- If the transfer time of a manual transfer exceeds 3 minutes the UI will show a timeout exception. This is non-destructive and the transfer will succeed.

For an updated Errata list, please see <http://www.veriteq.com/support/viewlinc/errata-viewlinc-3.6.htm>